



**ARIN | 41**

MIAMI, FLORIDA | 15-18 APRIL 2018

# Website Redesign Update

Richard Jimmerson

CIO

# Redesign Timeline and Preview Schedule



- **October 2017**

- Announce redesign project
- Begin collecting input from the community
- Establish toolset and begin development

- **April 2018**



- Launch first site preview
- Make adjustments based on preview feedback
- Continue development and move content

- **Mid-2018**

- Launch second site preview (account management preview)
- Make adjustments, continue development and moving of content

- **October 2018**

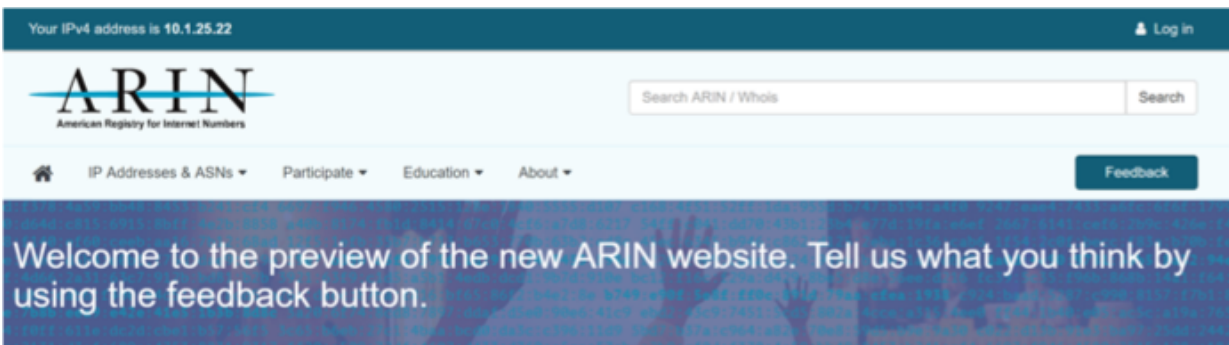
- Launch final site preview
- Prepare for live launch

# Feedback Driving Redesign



- Online Card Sorting and Tree Testing (navigation)
- Paper Prototyping (ARIN 40)
- Continuous User Testing (in-person events, including ARIN 41)
- General Customer Feedback
  - Surveys
  - Helpdesk calls
  - Support tickets
  - Feedback button
- Preview Site Feedback

# preview.arin.net



New to ARIN



Request IP Addresses & ASNs



Transfers



IPv6 Info



Get Involved

## > ANNOUNCEMENTS

### ARIN ONLINE AND SYSTEMS INFORMATION

Welcome to ARIN's Website Preview

Thu, 12 Apr 2018

### ARIN ONLINE AND SYSTEMS INFORMATION

Updated Privacy Policy Released

Tue, 10 Apr 2018

### PUBLIC POLICY MEETINGS

ARIN 41 Will Be Here Soon – Get Ready!

Tue, 10 Apr 2018

### CONSULTATIONS AND SURVEYS

AMENDED ACSP Consultation: Expanding the Size of the ARIN Board of Trustees

Mon, 09 Apr 2018

### CONSULTATIONS AND SURVEYS

Consultation on Proposed 2018 Fee Schedule Changes

Mon, 09 Apr 2018

### CONSULTATIONS AND SURVEYS

Consultation on Expanding the Size of the ARIN Board of Trustees

Fri, 06 Apr 2018



## > EVENTS

There are many ways to learn about and participate in the ARIN community.

## Upcoming events

Event	Location	Date
ARIN 41	Miami, FL	15 April 2018
ARIN on the Road: Minneapolis	Minneapolis, MN	1 May 2018
ARIN on the Road: London, Ontario	London, Ontario	3 May 2018
ARIN on the Road: St. Louis	St. Louis, MO	5 June 2018

» View all



## ARIN 41

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## > BLOG

Visit TeamARIN to read or contribute to our blog.

## Recent posts



### Get To Know The Draft Policies Under Discussion At ARIN 41

April 10, 2018 • Sean Hopkins



### ARIN Launches Caribbean Forum

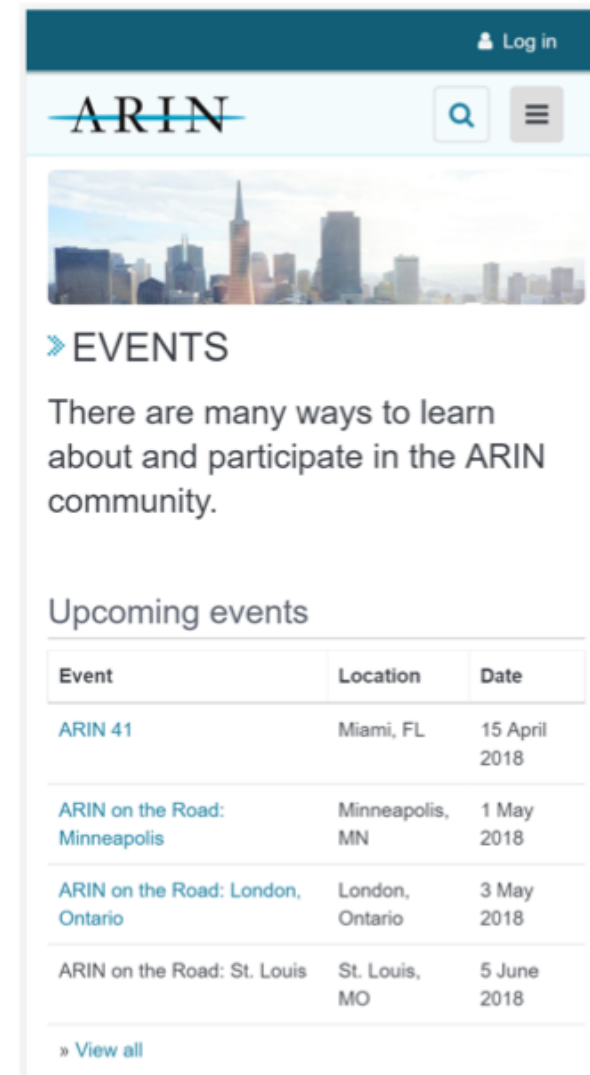
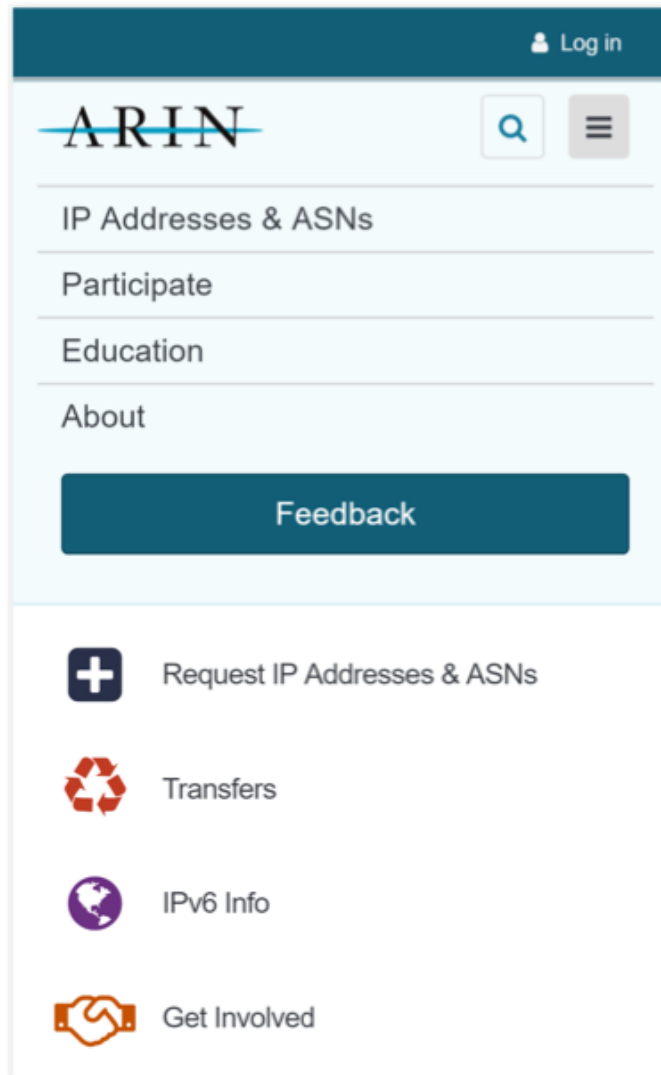
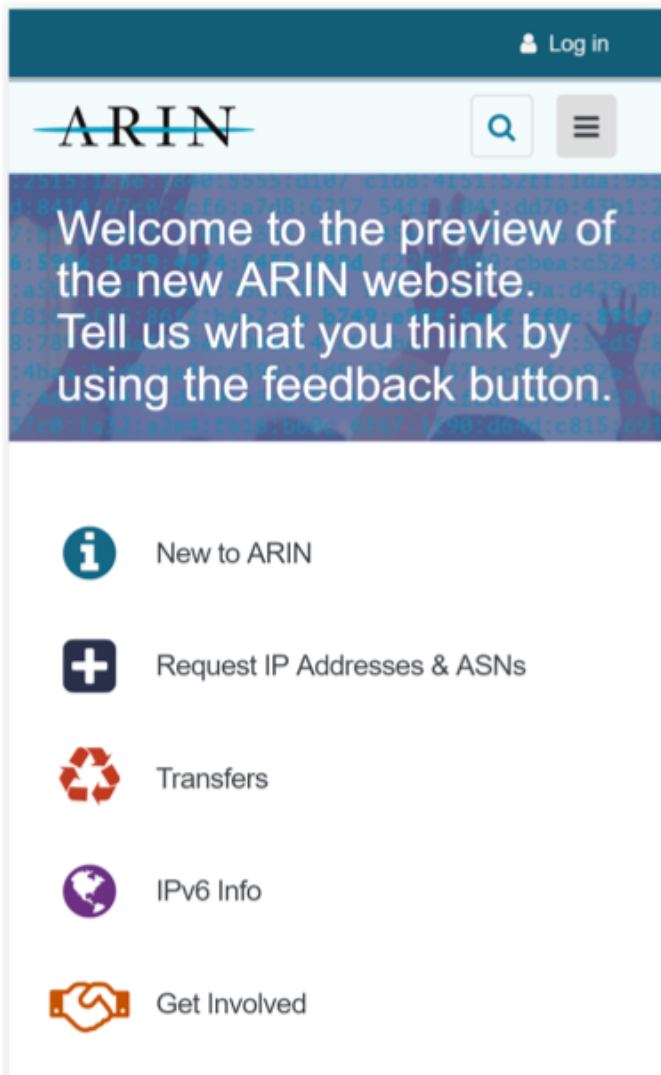
April 9, 2018 • Bevil Wooding



### Time-Saving Tips For Transfer Requests

Mar 14, 2018 • Cathy Clements

# Emphasis On Mobile Support



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**Thank You**