

# Member Services Department



Susan Hamlin, Director

# MSD Update

- ② Staff
- ② Membership Statistics
- ② Website
- ② Outreach
- ② Training
- ② Elections
- ② Meetings

## MSD Staff

© Susan Hamlin, Director

© Rob Bailey, Multimedia Developer



© Jason Byrne, Communications Editor



© Andrea Caro, Training Program Developer



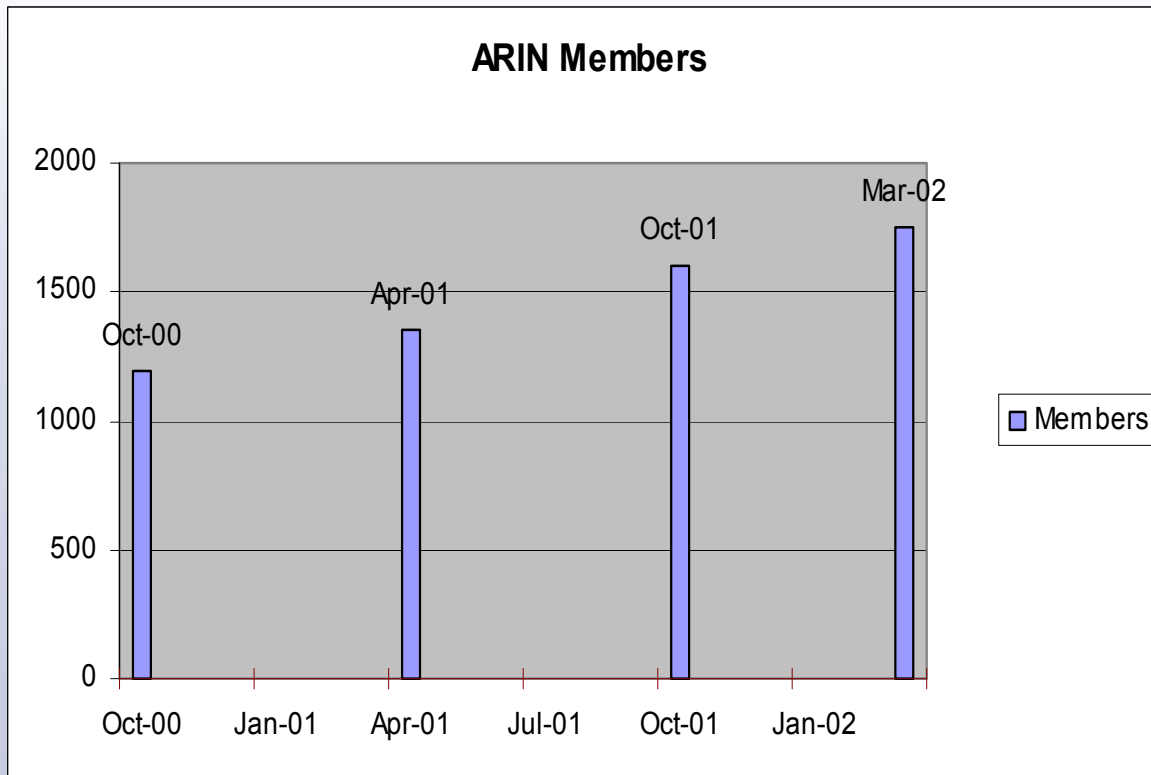
© Bernadette Mimna, Event Coordinator



## Most recent hire



# Membership Statistics



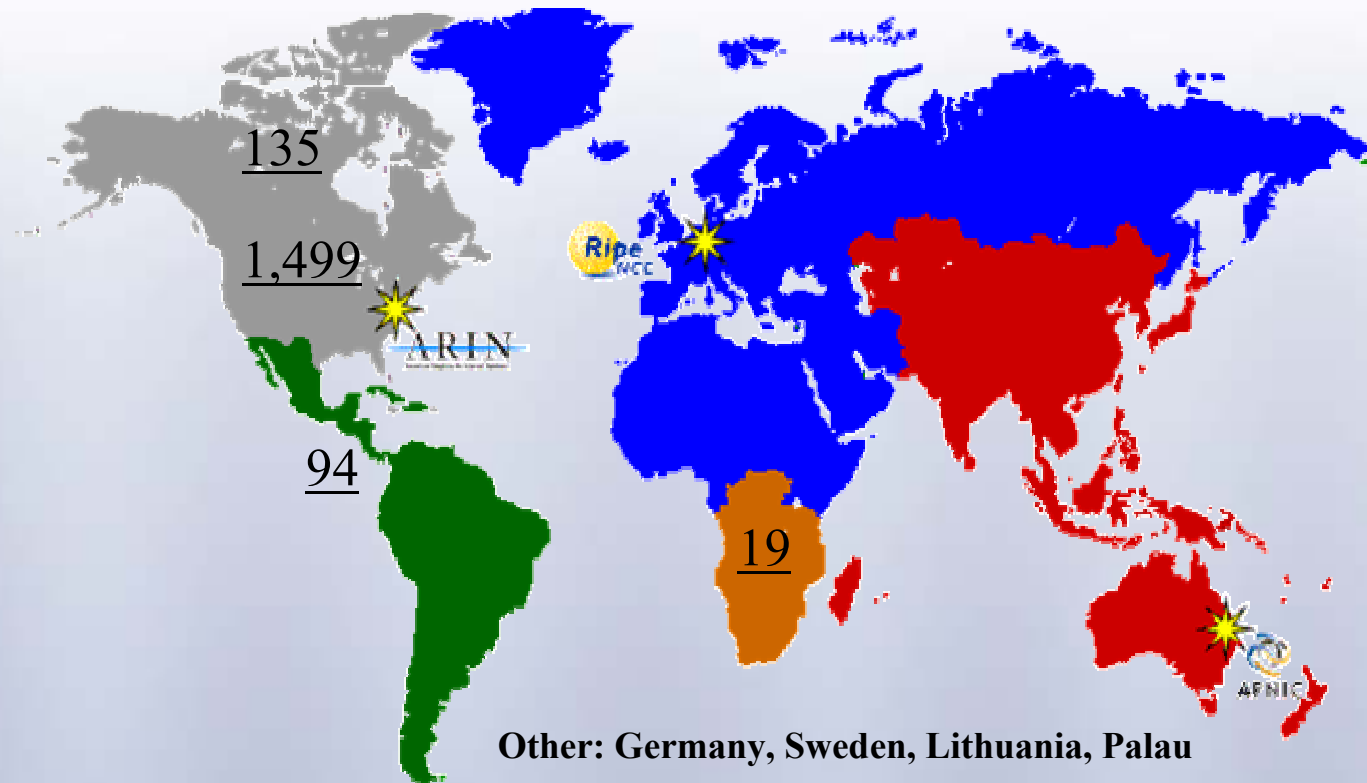
## Current Members

- ISP Subscriber Members: 1,638
- Non-subscriber Members: 113

Total: 1,751

# Membership Distribution

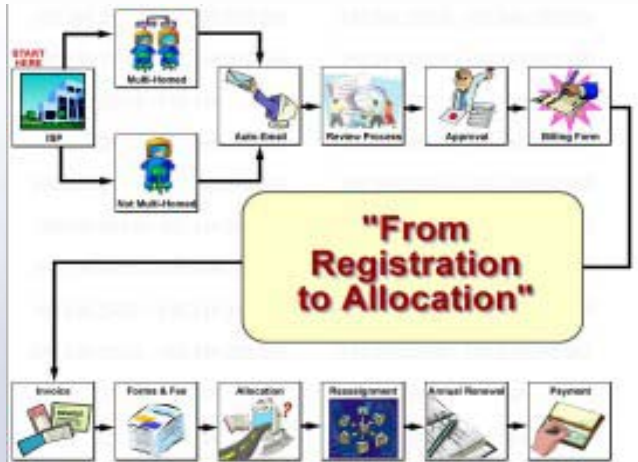
Total: 1,751



# ARIN Website

- ④ Released March 26      [www.arin.net](http://www.arin.net)
- ④ Thanks to Rob Bailey
- ④ Features:
  - ④ Logical & user-friendly navigation
  - ④ Added a site-wide search engine
  - ④ New Policy and Meeting sections, as well as a Network Abuse page
  - ④ WHOIS search available from every page
  - ④ Direct link from top of page to: Contact Us, Mailing Lists, Site Map, Statistics, Network Abuse and Newsletter
  - ④ Announcements now dated and archived
  - ④ Mailing lists archives improved

# Training



- @ ARIN tutorials presented at biannual meetings.
- @ Training materials available on the website: tutorials, process flowcharts, Interactive Whiteboard
- @ Web-based training coming!
- @ Interested in an ARIN road show?
- @ ARIN staff training
- @ Send comments and questions to: [training@arin.net](mailto:training@arin.net)





# Outreach

- ④ Quarterly ARIN Today
- ④ Press and Trade Journals
- ④ ARIN Learning Center

# Elections

- Ⓢ Fall 2002 elections:
  - Ⓢ Two Board of Trustee Seats
  - Ⓢ Five Advisory Council Seats
  - Ⓢ One ASO AC Seat
- Ⓢ Take Action:
  - Ⓢ Designated Member Representative
  - Ⓢ Nominate or Self-nominate
  - Ⓢ Voice Support for Candidates
  - Ⓢ VOTE!
- Ⓢ Look for First Announcements in Late July

# Meetings

- ④ Fall 2002: back-to-back with NANOG
  - ④ NANOG Sunday - Tuesday
  - ④ ARIN Wednesday – noon Friday

**A Variety of Sponsorship Opportunities are Available 😊**

- ④ Seeking Sponsors NOW for Spring 2003!
- ④ Reminder - Meeting Survey

# Thank You to Our Sponsors

## Cox Communications

- Ⓢ Connectivity and Terminal Room
- Ⓢ Meeting Facilities, Breaks and Meals
- Ⓢ Social Event



# Coming Soon

- Ⓢ Members-only Web Site
- Ⓢ Web-based Training
- Ⓢ Suggestions?

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# Questions?

