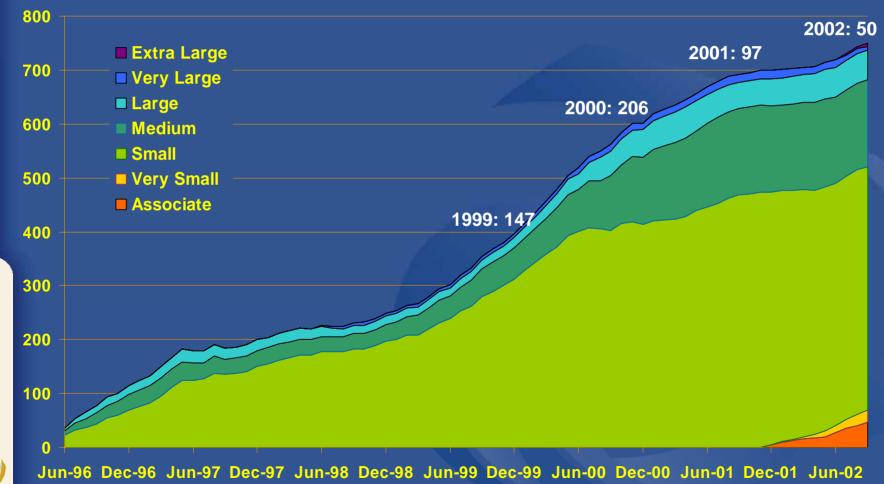
APNIC Status Report

ARIN X Eugene, Oregon Oct 30-Nov 1, 2002



Total APNIC Membership





Account Management by 'Hostmasters'

- Started in July 2002
 - In response to member survey
- Aim to provide more personalised service
 - Each team responsible for specific members
 - Familiarity with members' background to improve services
- Reduced time for processing requests
 - Avoid requesting for duplicate information



Helpdesk Services by 'Hostmasters'

- Launched in April 2002
 - One point of contact for all queries
 Biilling, hostmaster, database, in-addr.arpa, membership, training, feng shui......
 - One day turnaround time
 - Extended working hours
 - 9:00 19:00 (UTC + 10 hours)
 - Email: helpdesk@apnic.net
- Languages spoken
 - Bahasa Indonesia, Cantonese, Mandarin, English, Filipino (Tagalog), Hindi, Telugu, Japanese, Thai, and Vietnamese



IPv6 Allocations and Reverse DNS

- Since new policy 1st July
 - -27 NEW /32's allocated
 - -37 upgraded from /35's to /32's
 - 25 existing /32's not upgraded (yet)
- ip6.arpa
 - Delegated and operational for IPv6 allocations
 - 51 /32's delegated in ip6.arpa
 - 59 /32's in ip6.int



Training

- Training in 2002
 - Increased staffing, frequency
 - 23 training courses given by end 2002
 - Developed material to support RPSL
 - Ongoing work with AP* outreach
- Future developments
 - Redesign current materials
 - Improved modular structure
 - Integrate training records into MyAPNIC



Communications

- Online support materials
 - Database FAQs for Whois v3 and IRR
 - Contribution to Database User Manual
 - Collaboration with RIPE NCC

- APster
 - Quarterly newsletter
 - Issue 5 due for publication in December
 - http://www.apnic.net/apster



Service Developments

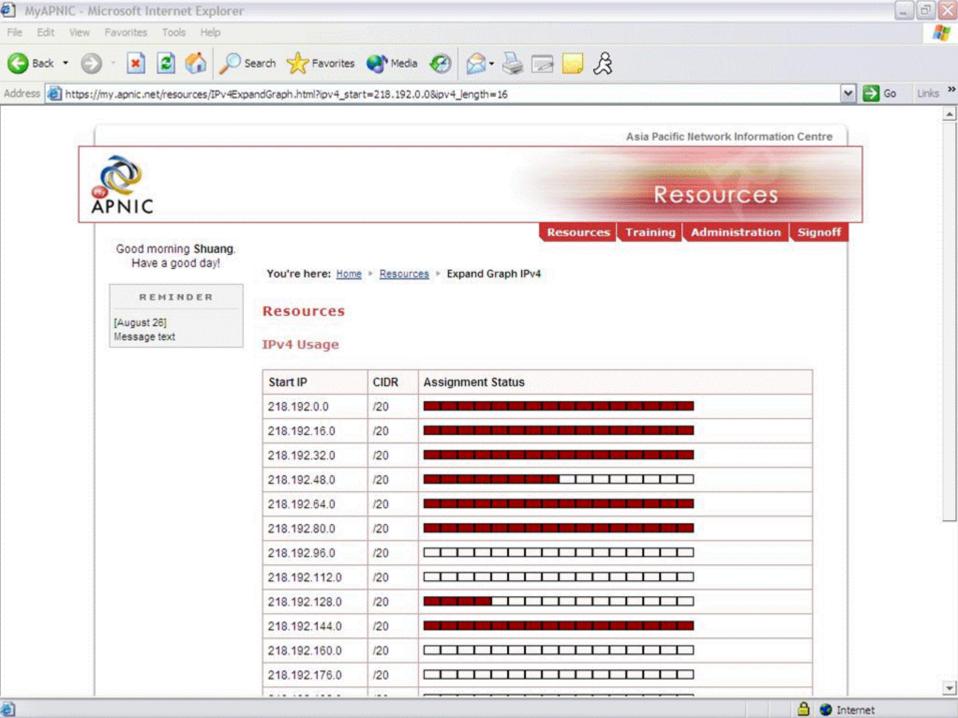
- RPSL (RIPE v3)
 - Migration schedule completed 20 August
 - Thanks to RIPE NCC for support
- Internet Routing Registry (IRR)
 - Preparation of training materials
 - Pilot at irr.apnic.net
 - Full IRR service launch December 17th

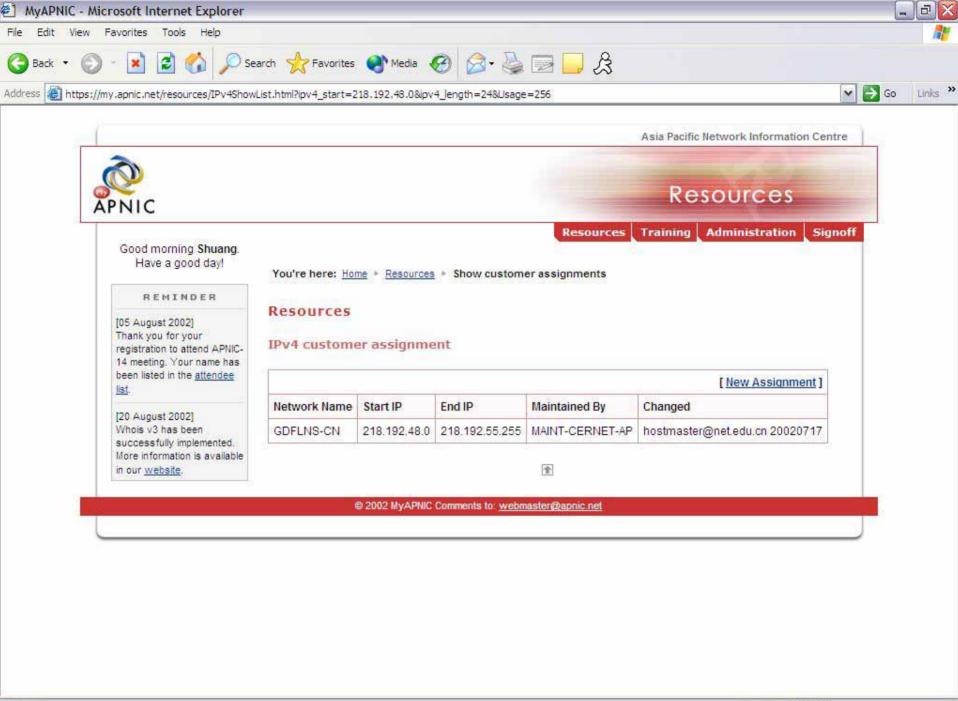


Service Developments

- Distributed service architecture
 - POPs in major exchange points
 - Planning underway for new site at HKIX
 - Tech/admin model under development
 - Geographic and server based load balancing
- DNS service improvements
 - Deployed BIND9
 - Flatter zonefiles now served
 - Exploring native IPv6 transport for end December
- "MyAPNIC"
 - Integrated, secure online site for resource management, staff and account administration
 - Edit features ready for v1.1 mid Jan '03







Major Policy Developments at APNIC 14

- NIR criteria and operational policies
 - NIRs will not have a pool of addresses
 - NIR-LIR members will receive addresses from APNIC pool
 - APNIC will accept applications for new NIRs from 1 December 2002
- Critical infrastructure for IPv4 & IPv6
 - Definition: Root DNS, ccTLD, IANA, RIRs/NIRs, not IXes
 - -/24 for IPv4 & /32 for IPv6



Major Policy Developments - Continued

- AS policy document
 - Consensus to allow LIRs to assign nonportable ASNs to customers
- Experimental Internet resource assignments
- LIRs can now make sub-allocations
 - Restricted to LIRs only
- Documentation addresses for IPv6
 - Which /32 range of addresses used will be discussed with RIRs



APNIC Meetings

- APNIC14, Sept 2-6, Japan
 - Translation English into Japanese
 - First time, very successful
 - Investigating adding languages for future meetings
 - Improving structure and involvement
 - Clearer tracking of action items
 - Appointment of co-chairs for SIGs planned
 - Multicast sessions
 - Successful implementation of trial



APNIC Meetings

- Next meeting: APNIC15
 - Taipei, Taiwan 24-28 February 2003
 - In conjunction with APRICOT 2003
 - http://www.apricot2003.net
- APNIC 16: TBD
 - Call for proposals out
 - Deadline for submissions December 1st



APNIC Report

Questions?

