BUSINESS DEPARTMENT

BOB STRATTON, DIRECTOR



OVERVIEW

* Staff
* Operations
* AfriNIC Coordination
* Projects



Friday, October 22, 2004



STAFF

*Berwick Drews, Principal Accountant

- Pa'trice Thigpen, Accounting Assistant
- Tanya McKnight, Accounting Assistant

*Tammy Rowe, Accounting Supervisor

- Lani Le, Accounts Receivable Assistant
- Dawn Anderson, Accounts Receivable Asst.



OPERATIONS

*Phone Help Desk # is 703-227-9886 *Hours are 9:00 to 5:00 EST *E-mail billing@arin.net *****E-mailing Invoices *Continuing overdue collections and cleaning up data

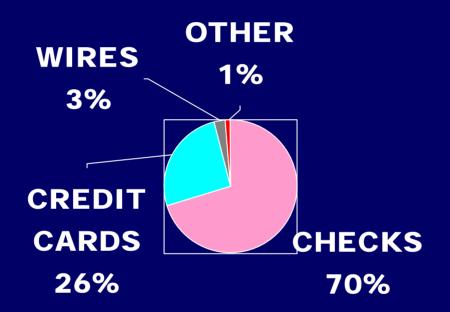


LEVEL OF ACTIVITIES

*Monthly Activities 800 Maintenance Invoices 150 Anniversary Invoices 1,600 Initial IPv4, ASN, IP End-users, and IPv6 ► 396 Checks 275 Credit Cards 6,486 Transactions Through August



PAYMENT TYPES



ARIN XIV

Friday, October 22, 2004



AFRINIC COORDINATION

Reviewed AfriNIC's business plan Business Meeting at ARIN offices with AfriNIC, ARIN, RIPE, and APNIC on October 24, 25th

Friday, October 22, 2004



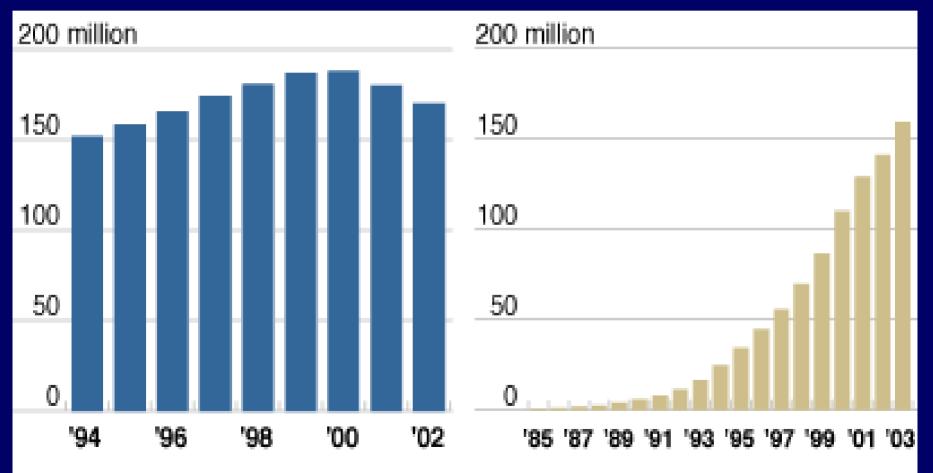
PROJECTS

*Scan documents for electronic storage
*Normalize Org IDs across databases
*Automate data entry across databases
*Accounting System Evaluation



U.S. LANDLINE VS. CELL PHONE GROWTH

Wall Street Journal - from the FCC



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Friday, October 22, 2004



THANK YOU

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Friday, October 22, 2004