

# Member Services Department

Susan Hamlin



# Outline

- ★ Staff
- ★ Membership statistics
- ★ Communications
- ★ Association Business
- ★ Meetings

## MSD Staff

### \* **Einar Bohlin – Policy Analyst**

- ▶ policy development process
- ▶ Advisory Council support

### \* **Jason Byrne – Communications Editor**

- ▶ website design & content, general communications
- ▶ quarterly newsletter, annual report, misc. collateral

### \* **Erin Centanni – Meeting Planner**

- ▶ biannual meetings
- ▶ membership database

### \* **Megan Kruse – Communications Specialist**

- ▶ website content and general communications
- ▶ elections administration, association documentation

# ARIN Membership Statistics

(as of September 30, 2004)

\* Total Members:  
2169

\* Subscribers: 2139

\* Non-subscribers: 30

\* By Region:

▶ US: 1916

▶ Canada: 192

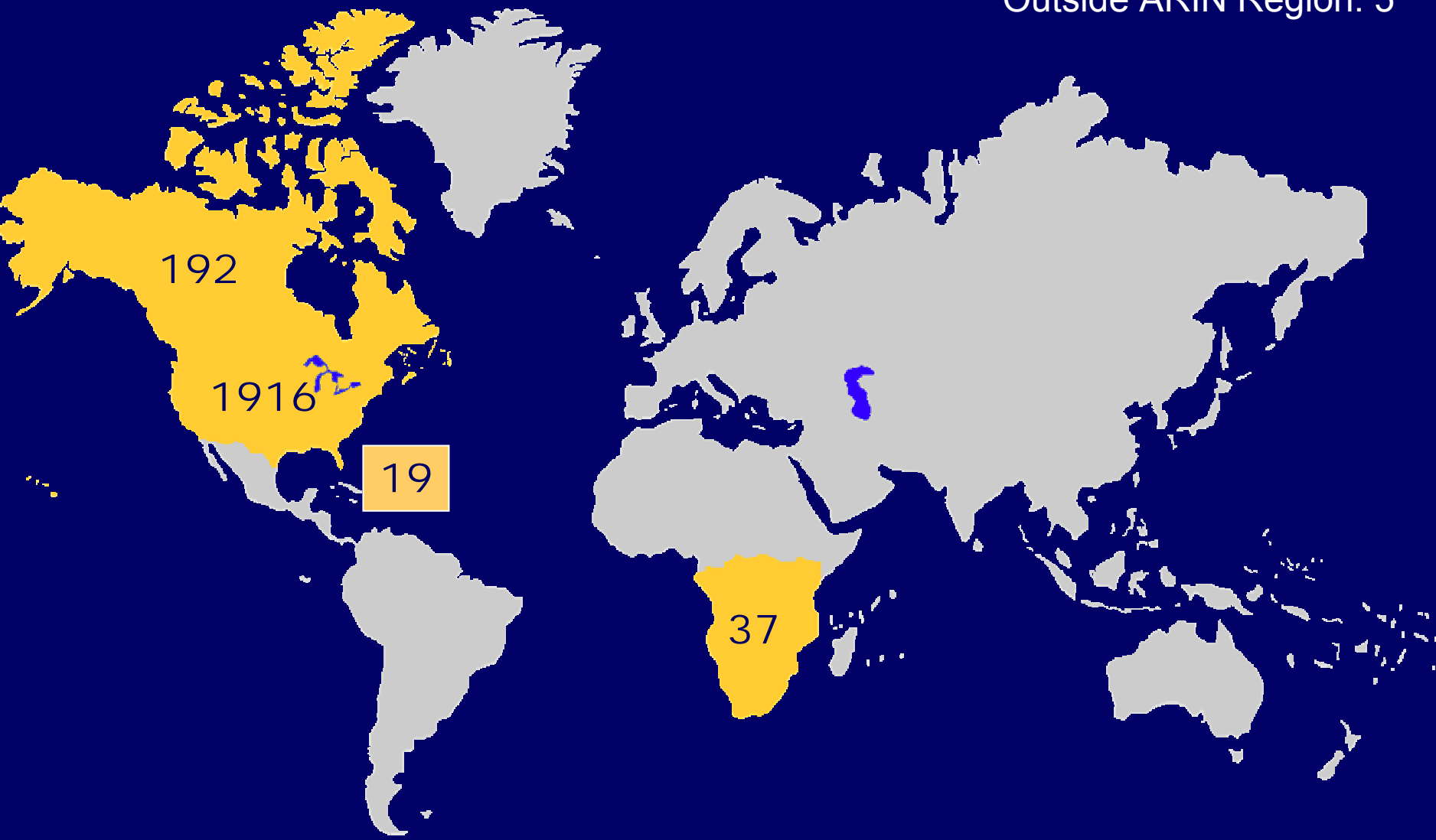
▶ Africa: 37

▶ Caribbean: 19

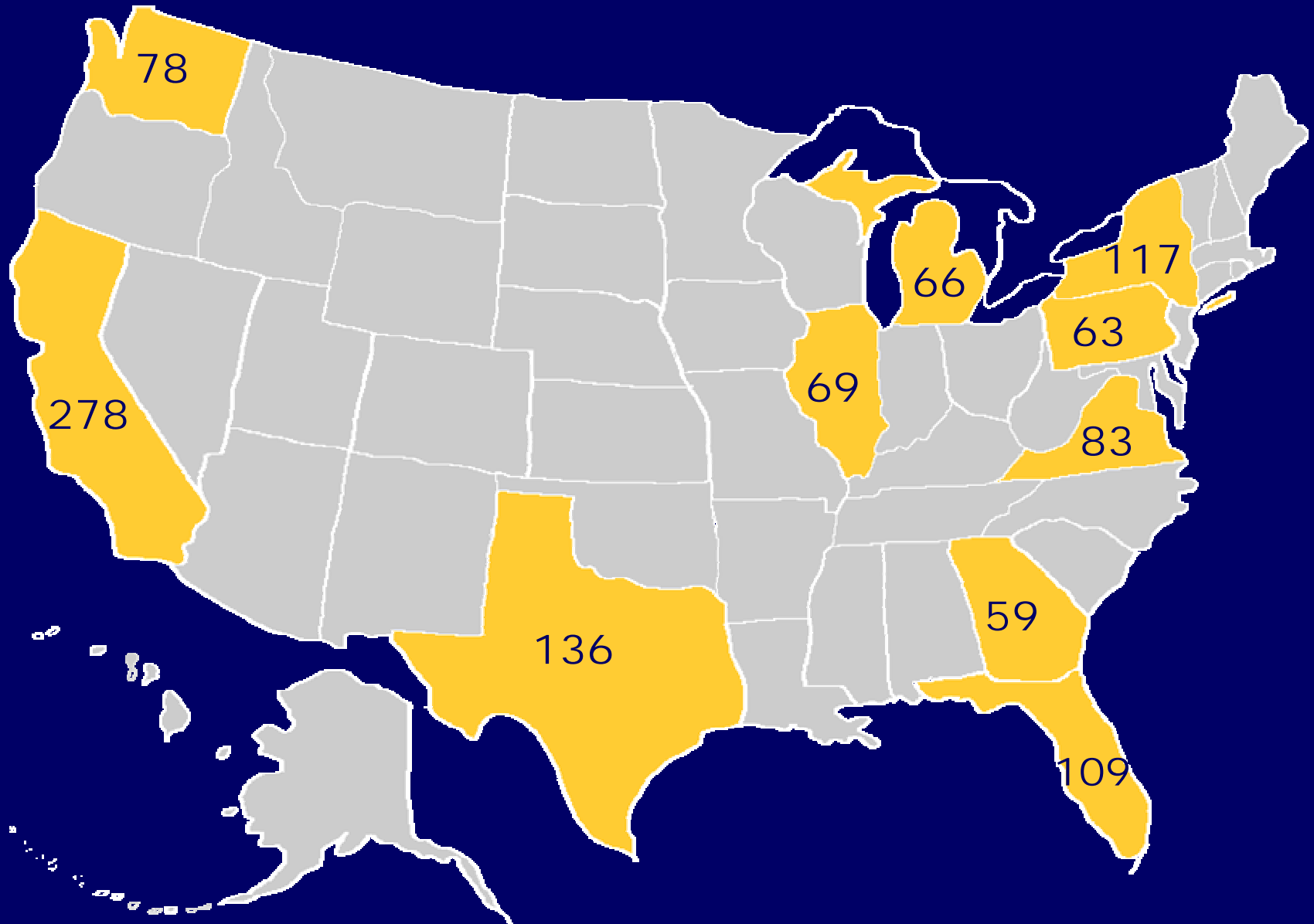
▶ Outside ARIN Region: 5

# Members – World Regions

Outside ARIN Region: 5



# U.S. Members - Top 10 States



# Communications

★ ARIN Glossary



★ Website release – year-end



# Communications

## ★ Surveys



## ★ NRO communications -



The screenshot shows the NRO website homepage. At the top, there is a navigation menu with links for HOME, ABOUT THE NRO, PRESENTATIONS, INTERACT, MEETINGS, DOCUMENTS, and LINKS. The main content area is divided into several sections: 'news and announcements' with a list of recent news items (e.g., '204 September 2004: The Number Resource Organization Confirms Commitment to the Working Group on Internet Governance'), 'what is the nro?', 'quick reference points', and 'MORE DOCUMENTS'. At the bottom, there are logos for APNIC, ARIN, and Ripe NCC, along with a 'CONTACT THE NRO' link.



The screenshot shows the ARIN website homepage. At the top, there is a navigation menu with links for Contact Us, Mailing Lists, Site Map, Statistics, Network Abuse, and Newsletter. The main content area features a search bar and a navigation menu with links for Registration, Policy, Meetings, Membership, Library, Internet Info, Tools, and About Us. The central focus is on 'American Registry for Internet Numbers' with a quote: "Applying the principles of stewardship, ARIN, a nonprofit corporation, allocates Internet Protocol resources; develops consensus-based policies; and facilitates the advancement of the Internet through information and educational outreach." Below this, there are sections for 'Announcements' (e.g., 'October 4 Expanded Eligibility for ARIN Certificates more...') and 'NRO News' (e.g., 'ARIN is a member of the Number Resource Organization (NRO)').



# Association Business

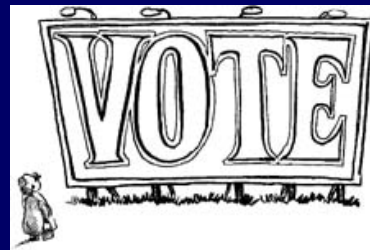
## Number Resource Policy Manual

- ▶ just published

## Internet Resource Policy Evaluation Process

- ▶ review based on experience

## ELECTIONS



**ONLINE: Oct. 25 – Nov. 1**

Contact: [memsvcs@arin.net](mailto:memsvcs@arin.net) to update your voting representative and [billing@arin.net](mailto:billing@arin.net) to make certain you are a General Member in good standing

# Thank You



Webcast  
Meeting Coordination

UNIVERSITY OF OREGON  
Computing Center

Multicast

COMING SOON

*Details on ARIN XV*

*April 17-21, 2005*

Thank You